

Siemens counts on RTD

Optimization of Storage Space with Solutions from INTERCHIP AG

Interview with Bernhard Stangl about introduction of RTD at Siemens AG.

Bernhard Stangl has been working for Siemens AG since 1976 in the area systems technology. During this time he worked with various platforms, e.g. BS2000, SINIX, NT, SAP and OS/390. Since 1990 Mr. Stangl is Manager, Systems Programming in the OS/390 environment.

When evaluating and procuring new software, the commercial aspects are steadily growing in significance. In this context what criteria are most important for you?

A user oriented-budgeting of the products being evaluated is very important for us when introducing a new software. Due to ever larger and more efficient CPUs, the user cannot afford to and will not want to install software products where prices are based on the CPU's processing capacity. Users are looking for individual building blocks where they can define the capacity of the software themselves and only pay for the portion being used.

What advantages do you see in RTD, and in the end, which factors were decisive for your decision to purchase RTD?

The decision to buy the product was based not only on its functionality but especially on the flexibility of RTD during the test period as well as contract negotiations. We see definite advantages in increasing the quality of our performance and service as well as in saving manpower that we urgently require in other areas. A precise statement can be made after an initial period of a few weeks or months.

What technical environment do you work with?

Our current operating system is OS/390 V2R5. We have about 4.5 TB on EMC storage devices. Up to now defragmentation runs were carried out at night with DFSS. However, this process was not sufficient to satisfy the quality requirements of our users.



The installation of a software product is not always easy in a host environment. What experiences did you have with the installation of RTD, and how high do you think will the future administrative effort be?

The installation was made together with INTERCHIP. The first results were available in less than two hours. An analysis of the RTD statistics is all that is required for further administration. The time factor involved is less than 15 minutes per day.

A tool like RTD is designed by storage administrators. Do you think RTD will facilitate your daily work?

RTD offers the functions DEFRAG, RELEASE and COMBINE. In our environment it was essential that terminations caused by storage space problems (x37 Abends) be prevented. With RTD job terminations due to B37, D37, E37 Abends were drastically reduced. We have attained a smooth production process combined with a distinct improvement of quality as well as higher user satisfaction.

Are you satisfied with INTERCHIP's support?

INTERCHIP provides top-level support at all times.

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